

Information regarding the processing of personal data in connection with the order of PRM assistance

Pursuant to Article 13 and Article 14 of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (Official Journal of the EU, L 119/1 of 4 May 2016)(the General Data Protection Regulation), we hereby inform you that:

The Administrator of your data is Port Lotniczy Spółka Akcyjna with its registered office in Wrocław at ul. Graniczna 190, registered in the District Court for Wrocław-Fabryczna, 6th Commercial Division of the National Court Register, under KRS number 0000086071, NIP: 8960006282. The share capital amounts to PLN 206,830,000 (fully paid up). You may contact the Administrator via email at: office@airport.wroclaw.pl or by phone at: (71) 35 81 100, as well as in person at the Administrator's registered office.

All inquiries regarding the processing of personal data should be sent by post to the address provided above or by email to: rodo@airport.wroclaw.pl

This information concerns:

- the passenger reporting the need for assistance, with regard to data obtained directly from that person via the form;
- the passenger's companion, if their data is indicated in the form, with regard to data obtained indirectly, as such data is provided to the Administrator by the passenger completing the form.

Your personal data will be processed for the following purposes:

- to accept the request and organise assistance for persons with disabilities and persons with reduced mobility, including forwarding the request to the entity providing assistance at the airport, on the basis of Article 6(1)(c) of the GDPR, i.e., in order to fulfil a legal obligation incumbent on the Administrator arising from Regulation (EC) No 1107/2006;
- to the extent that the content of the request may include health data, the processing of such data is carried out on the basis of Article 9(2)(g) of the GDPR, as it is necessary for reasons of substantial public interest and to fulfil the Administrator's obligations related to providing assistance, with the application of appropriate data protection measures, in particular restricting access to data, minimising the scope of data, and limiting the period of their storage;

- to ensure security and efficient organisation of the assistance process, as well as to handle any notifications, complaints, or incidents related to the assistance provided, on the basis of Article 6(1)(f) of the GDPR, i.e., the Administrator's legitimate interest consisting in ensuring efficient passenger service and safety, as well as the ability to verify the correctness of the assistance provided;
- to establish, pursue, or defend against claims related to the provision of assistance, on the basis of Article 6(1)(f) of the GDPR.

The Administrator may process the data provided in the form, in particular:

- passenger's first and last name;
- passenger's companion's first and last name, if provided;
- departure date and arrival date;
- reservation number, destination airport, and flight number;
- telephone number or email address for contact;
- information regarding the type of assistance required as indicated in the form, including assistance codes and answers to questions regarding mobility and communication needs, as well as information about travelling with a guide dog and the need to bring medical equipment on board, if indicated.

In the case of a companion whose data has been indicated in the form, the data originates from the passenger completing the form.

The recipients of your personal data may include:

- the entity providing assistance at the airport, including the handling agent WRO-LOT Sp. z o.o., solely to the extent necessary for the organisation and provision of assistance, acting on behalf of the Administrator;
- entities authorised to obtain data under legal provisions, in particular authorities and services, if they submit a request within the limits of the law.

The data will be stored for the period necessary to provide the assistance related to a given journey and to handle any explanations, complaints, or claims. If the processing of data is necessary to establish, pursue, or defend against claims, the data may be stored until the expiry of the limitation periods for claims or the conclusion of relevant proceedings.

You have the following rights with respect to your personal data:

- the right to request from the Administrator access to your personal data;
- the right to request rectification of your personal data;
- the right to request erasure of your personal data;
- the right to request restriction of processing of your personal data;
- the right to object to the processing of your personal data – to the extent that the processing is based on Article 6(1)(f) of the General Data Protection Regulation.

You have the right to lodge a complaint with a supervisory authority, which is the President of the Office for Personal Data Protection (Prezes Urzędu Ochrony Danych Osobowych).

Providing personal data is voluntary; however, failure to provide it may result in the inability to provide the service.

Your personal data will not be transferred to a third country or an international organisation.

Automated decision-making, including profiling, is not used in the personal data processing process.

Additional information on the use and protection of your personal data, your rights, and the terms and conditions for exercising them can be found at: www.airport.wroclaw.pl/rodo

Personal Data Administrator
Port Lotniczy Wrocław SA